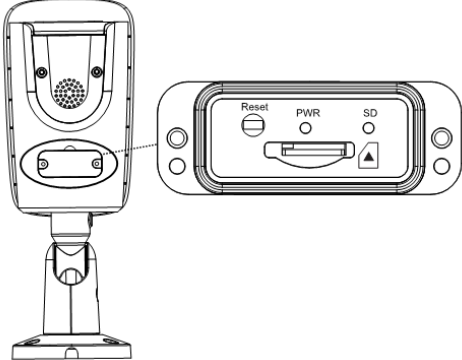
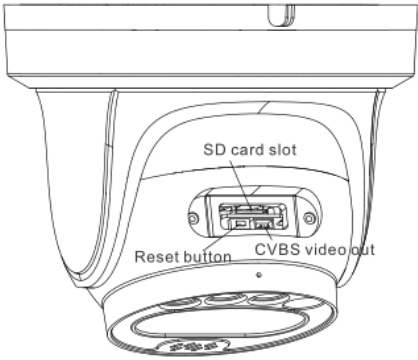
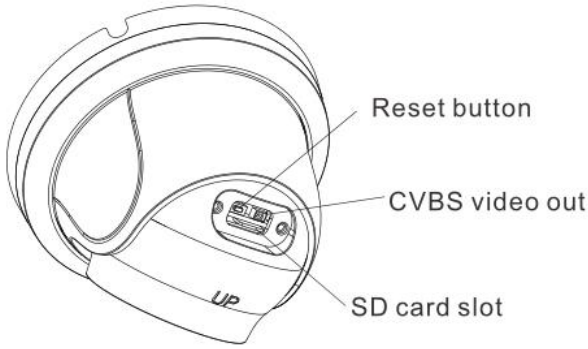
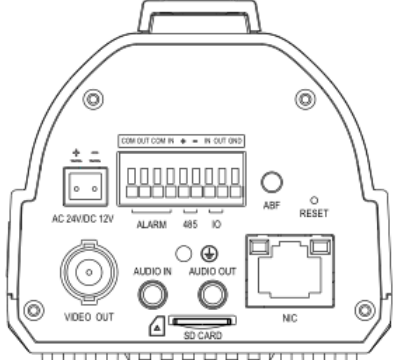
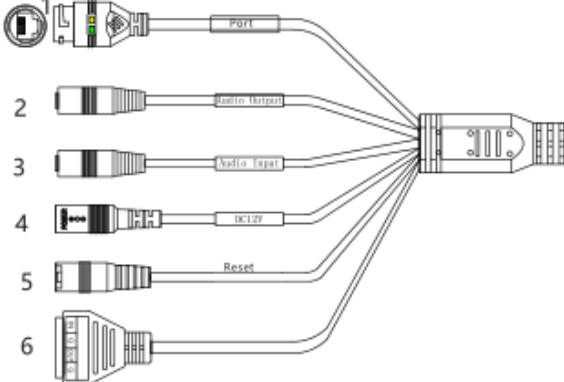
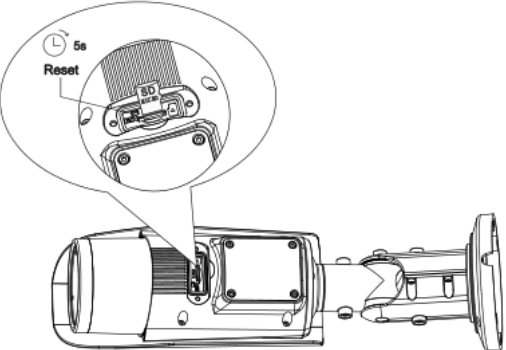


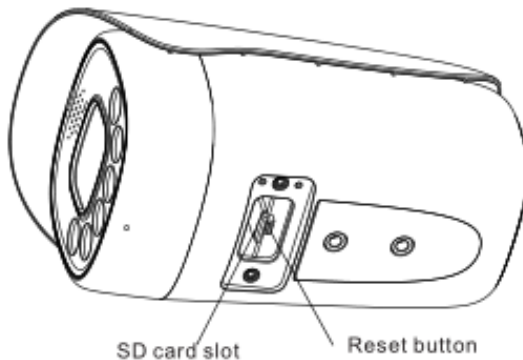
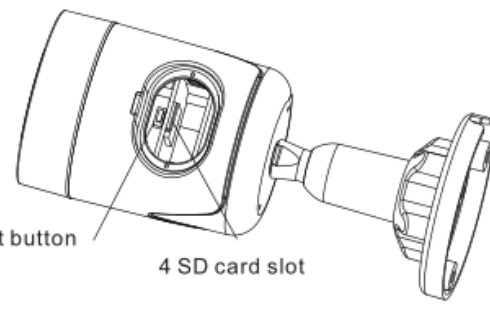
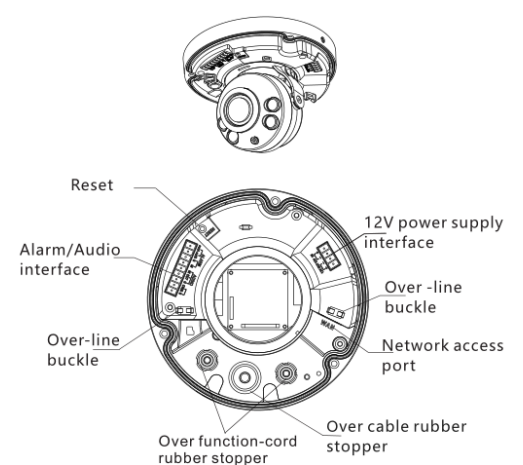
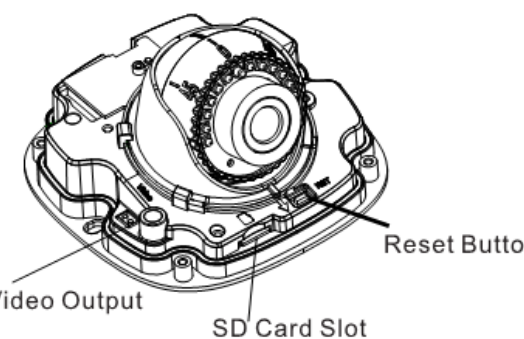
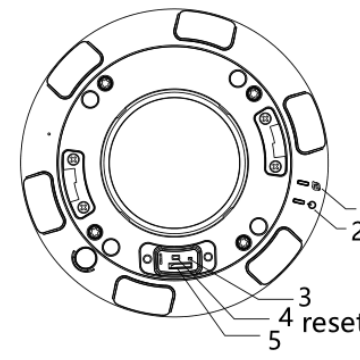

How to reset the password of an IP camera

There are two methods on how to reset the password of an IP camera.

Using the Reset Button

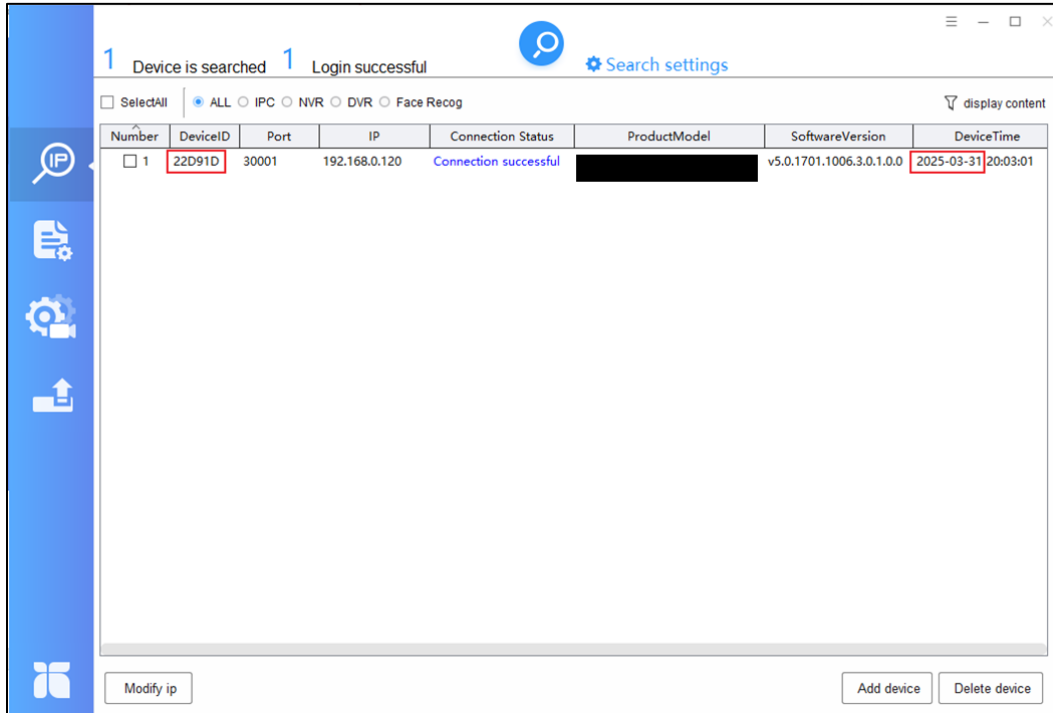
Restore the initial password by resetting the camera to its default factory settings. To do this, press and hold the reset button for about 15 seconds.

<p>CB/DQ</p> 	<p>CQ</p> 
<p>HC</p> 	<p>HAN</p> 
<p>BZ/BY/AP/EF/EE/UA/ECDR/CN/CQ/HC/HD/HC</p> 	<p>AK</p> 

<p>DU</p>  <p>SD card slot</p> <p>Reset button</p>	<p>HB</p>  <p>3 Reset button</p> <p>4 SD card slot</p>
<p>ED</p>  <p>Reset</p> <p>Alarm/Audio interface</p> <p>12V power supply interface</p> <p>Over-line buckle</p> <p>Network access port</p> <p>Over function-cord rubber stopper</p> <p>Over cable rubber stopper</p>	<p>EG</p>  <p>Video Output</p> <p>SD Card Slot</p> <p>Reset Button</p>
<p>HDR</p>  <p>1</p> <p>2</p> <p>3</p> <p>4 reset</p> <p>5</p>	<p>HZ</p>  <p>Micro SD Reset</p>

Getting assistance from the Technical Support with the use of the Tools software

1. Download the Tools software.
2. Open the tool and click the **Search** button. Take note of the **Device ID** and **Device Date** of the camera that needs password reset.



3. Contact Technical Support and provide the **Device ID** and **Device Date**. (For example: **22D91D**, **2025-03-31**). A temporary password will be given to you.

Number	DeviceID	Port	IP	Connection Status	ProductModel	SoftwareVersion	DeviceTime
1	22D91D	30001	192.168.0.120	Connection successful	[REDACTED]	v5.0.1701.1006.3.0.1.0.0	2025-03-31 20:03:01

Please take note that the temporary password is only valid until 11:59 PM on the same date it was provided.

4. Access the camera's web interface and log in with the temporary password. You'll be prompted to change your password. Make sure to follow the camera's password requirements.

